

Georgetown Police Department COVID-19 Response

March 16, 2020

As a result of the President's declaration of a National Emergency and the Governor's declaration of a Statewide Emergency, the Georgetown Police Department has adopted the following changes in protocols to ensure the safety of the public in general as well as the first responders in the community. The police department remains committed to protecting the community at all costs and serving the residents of Georgetown. With that in mind we are requesting your assistance with the following circumstances:

- ✓ Always call 911 if you have an emergency.
- ✓ Please limit your visits to the police station as much as possible. It is imperative that we all do our part to "flatten the curve" and the spread of COVID-19.
- ✓ Call the business line for all other inquiries (978) 352-5700 or (978) 352-5705.
- ✓ Police report requests and other documents can also be faxed to (978) 352-5709. Please follow up with a telephone call to ensure we have received it.
- ✓ Firearms Licensing will continue however, please utilize online resources available as well as email. Officer Joanne Vallone (jvallone@georgetownma.gov) will still process licensing requests and will facilitate the best way to handle it.
- ✓ We cannot accept any food or gifts at this time. The community has been very generous and we appreciate it however, it is best to limit contact with the public at this time for the safety of all.
- ✓ If you're calling to request medical aid for someone experiencing flu-like symptoms, please articulate this clearly to the Dispatcher so that they can alert responding police and fire personnel. Also, let us know if you or the patient have returned recently from anywhere (domestic or international) where COVID-19 cases have been confirmed.
- ✓ If you require emergency medical services, police officers are trained to help you and will do so with universal precautions.
- ✓ Should you need to interact with our officers, please do not be offended if the officer creates the required six (6) foot social distance recommendations. This is not only for their protection but for yours as well.
- ✓ Continue to monitor this situation with the news networks, social media outlets and as always refer to the town's website www.georgetownma.gov. There will be updates posted on the website, which are identified on the opening page in red.

As stated above we remain committed to serving the community and will always be here to assist you as needed.

Donald C. Cudmore

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Chief of Police