



Georgetown Savings Bank warns customers of scam

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Georgetown -

Georgetown Savings Bank is warning customers about a recent scam using computer-generated phone calls and text messages claiming to be from a local bank regarding the suspension of the customer's ATM card.

The call directs the customer to call a number back and then asks for personal information such as card number, PIN, security codes and expiration date.

Georgetown Savings Bank would never initiate phone calls requesting personal identifying information. Joe Pollard, senior vice president of Retail Banking and Security at Georgetown Savings Bank, warns customers never to share their PIN with anyone and that the bank would never ask for it.

"This is bigger than it appears," Pollard said. The bank was first notified after hearing about the scam from Haverhill Savings Bank and said customers have been asking about it.

"This started several weeks ago with customers in the Haverhill area," Pollard explained.

Haverhill Savings Bank also posted a consumer alert on its Web site stating, "Residents of Greater Haverhill are receiving telephone calls, often on their cell phones, as well as text messages, alerting them their Haverhill Cooperative Bank VISA debit card has been compromised, and prompting them to enter card information. Haverhill Bank will never ask you for personal or private information, including your debit card or PIN number, over the telephone."

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