

General Manager's Letter



The cold winter winds are behind us, and we will soon be in the warm winds of summer. Now is a good time to make energy efficient improvements to our homes to ensure that

the cold air-conditioned air stays inside this summer and doesn't escape through drafty windows and doors, and cracks that need to be caulked. It's also time to inspect and clean air conditioners and filters to ensure they operate at peak efficiency when you need them!

Spring is also the time when Georgetown Light resumes its tree trimming and maintenance program throughout the Town. You'll see crews from our tree trimming partner trimming the tree limbs and branches that pose a potential hazard to our wires. Our tree trimming and maintenance program has been instrumental in minimizing the risk of a tree limb or branch taking down wires during storms and heavy winds.

We are also happy to be welcoming back our safety consultant Ray Gouley this spring as we visit students at the Penn Brook School. It's never too early for kids to learn the benefits and hazards of electricity!

I would like to remind Georgetown Light customers that energy conservation goes a long way – not only helping to save the environment and resources, but also helping you save money. Sometimes simple things like using a fan in place of an air conditioner on cool days, turning off a light when you leave a room, or even unplugging chargers when they're not in use can result in significant annual savings.

Happy spring!

Dave F. Schofield

Dave Schofield,
General Manager



Pay your Georgetown Light Bill on Invoice Cloud using the new QR code



Georgetown Light customers are encouraged to pay their monthly bill using the Invoice Cloud payment option at www.invoicecloud.com/georgetownlight. Customers now have the ability to make their payment using the QR code on the site.

"Customers will no longer be required to enter a password or code to make their payment when using Invoice Cloud and the new QR code," Business Manager Mary Snow said. "Payments made through Invoice Cloud are sent electronically to us and are the safest, easiest and fastest way for customers to make sure that the payment arrives in time to take advantage of the prompt payment discount."

Customers can still make their payment by check or money order in person at the 94 Searle Street office or by using the drop boxes which are located in the Georgetown Light parking lot and in the Water Department parking lot on West Main Street and Moulton Street. These payments typically take two business days to be credited to the customer's account. Those who prefer to mail their payment can send their payment by check or money order in the envelope provided with the monthly invoice. Payments made by mail may take between five to seven days to post to the account. Customers should send in their payments well in advance to account for any mail delivery delays.

For information about Georgetown Light, visit the website at www.georgetownlight.com.

Step 1

Go to www.invoicecloud.com/georgetownlight or scan the QR code

Step 2

Select "One Time Payment"

Step 3

Enter the Following:

Account Number: Enter exactly as you see on your bill located below identified as item "A"

Service Address: Enter exactly as you see on your bill located below identified as item "B"

Step 4

Your invoice history will be listed. The most recent invoice will allow you to select view/pay then proceed to checkout

Step 5

Select your payment method by clicking on the drop down. Please note EFT (Checks) have no fee and no limit. Credit/Debit Card Payments have a \$4.95 fee and a capped charge of \$245.00. Continue

to entering your payment information and completing the online transaction

Location:

Georgetown Light Office
94 Searle Street
Georgetown, MA 01833
Tel: 978-352-5730
Fax: 978-352-5733

Customer Service hours:

Monday - Thursday
7:00 a.m. - 5:00 p.m.
info@georgetownlight.com

Emergency number:

978-352-5730

Payment Options:

Walk in payment
94 Searle Street

Payment online
www.invoicecloud.com/georgetownlight

Drop Box payment
Water Dept. parking lot -
W Main St at Moulton

Light Dept parking lot at
94 Searle Street

Holiday Closings:

Memorial Day, May 30

Juneteenth, June 20

Independence Day, July 4

If you have an emergency, call
Georgetown Light at (978) 352-5730.

Commissioners:

Nick Lawler, Chairman
Peter Dion
John Smolinsky

General Manager:

David Schofield



Georgetown Light Upgrade is Complete



Georgetown Light has completed the conversion of a 4 kV distribution line to a 13.8 kV line in the Lakeshore Drive area. The conversion involved the tying together of two circuits to increase system capacity and enhance reliability as customer needs grow due to rapid technology advances and increasing demand.

According to General Manager Dave Schofield, the conversion lets Georgetown Light crews restore power faster by rerouting the lines, making it easier for crews to make repairs in the event of an outage. The project also included the upgrading of poles in the Lakeshore Drive area to accommodate transformers and wires.

The 13 kV circuit is more efficient than the current 4 kV circuit, according to the General Manager, and puts Georgetown Light in a better position as customer demand increases and as more residential solar and electric vehicles are added to the system.

Call 8-1-1 and Dig Safe!

Spring means more residents are doing yard work, planting their gardens, and starting their outdoor projects. Some of these projects could require digging.

Before doing any digging this spring, stay safe and call Dig Safe® at 8-1-1. Massachusetts law requires that anyone who digs must notify utility companies before starting any work. This communications network assists excavators, contractors, and property owners by notifying the appropriate utility before any digging begins. The utilities visit the site and identify and mark the location of their underground facilities.

Member utilities use paint, stakes, or flags to identify the location of their underground lines. Color codes are used to identify the type of utility:

Red – electric

Yellow – gas, oil, steam

Orange – communications

Blue – potable water

Purple – reclaimed water

Green – sewer/drainage

Pink – survey marks

White – proposed excavation

For updates and information, visit www.digsafe.com.



Spring Energy Tips

Buy a smart thermostat to save energy throughout the year. A smart thermostat is programmable and adapts to your daily routine, heating or cooling your home to the right temperature according to your needs. Smart thermostats can cut your energy use by up to 15%.

Your smart thermostat will let you monitor and change your home's temperature setting remotely via your smartphone, computer, or tablet. You can even set up smart control features to allow the thermostat to automatically adjust to local weather conditions.

Make servicing your air conditioner one of the first things you do when you tackle your annual spring-cleaning to-do list. An air conditioner tune-up can

reduce your energy bill by about 15%, according to the Department of Energy. Like most appliances, air conditioners should get an annual maintenance check to ensure they operate efficiently.

An easy way to reduce energy consumption this spring is to turn the HVAC system off to save money and energy. Open the windows and let the cool air in, but remember to shut them if the night air gets chilly.