

General Manager's Letter



A full year has passed since COVID-19 restrictions were put in place, and life as we knew it changed. While we are still not back to what was

once normal, there is light at the end of the tunnel. Vaccines are available and millions have been fortunate to receive one, if not both, doses.

Here at Georgetown Light, we still remain closed to the public, but we hope to open our doors to everyone soon. We continue to follow the guidelines to keep our staff and our customers safe. Our staff continues to answer phone calls and emails, resolve billing and service issues, and maintain or repair service within the community.

During the past year, Georgetown Light was fortunate to work with organizations like the Kiwanis Club to thank essential workers and local food pantries. We were able to do this thanks to the generosity of customers and staff who joined us in our efforts. We encourage everyone to continue these efforts if they are able.

For those customers who may be having difficulty paying their utility bill, we're here to help. Our staff can help you determine if you're eligible for the Federal LIHEAP program, or the Salvation Army's Good Neighbor Energy Fund if you're in a temporary crisis. You can also contact Community Action directly at 978-374-7660. If you need help with your Georgetown Light account, we can help set up a payment schedule. All you need to do is ask.

As we all continue through this pandemic, we hope you remain safe. We look forward to seeing you walk through our doors soon!

Dave Schofield,
General Manager



Georgetown Light's Green Energy Portfolio

Georgetown Light is on track to meet or exceed the requirements set forth in recently filed legislation which establishes a greenhouse gas emissions standard for all electric utilities, including municipal lighting plants. Under Senate Bill 9, Georgetown Light will be required to achieve 50% non-carbon emitting electricity by 2030, 75% by 2040, and net zero emissions by 2050.

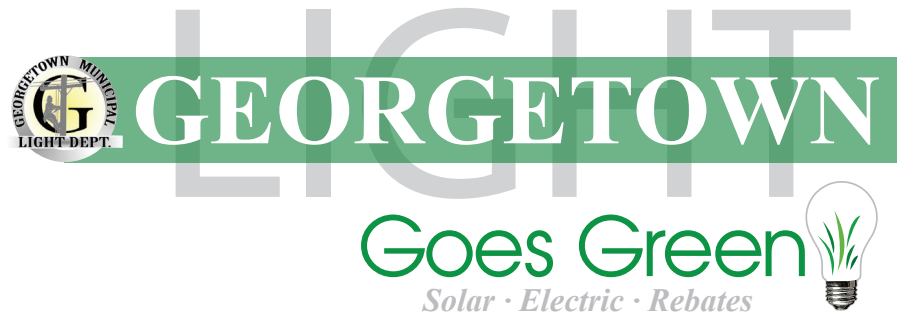
Georgetown Light's energy portfolio already includes more than 40% of its power coming from non-carbon emitting and renewable sources, according to General Manager Dave Schofield. The utility has contracted to purchase additional renewable and non-carbon emitting power within the next five years that will bolster its portfolio.

"We fully expect that we will not only meet, but will exceed, the requirements of this comprehensive climate change legislation," the General Manager said. "As a public power utility, Georgetown Light is cognizant of its responsibility to its ratepayers by securing reliable sources of power that are not only fiscally-responsible but are also environmentally-responsible."

According to General Manager Schofield, if legislation is enacted, it will create clean energy jobs in Massachusetts in addition to increasing the use of renewable energy and cutting greenhouse gasses.

"Our Georgetown Goes Green initiative embraces all that the Senate bill represents through rebates and incentives that help save our natural resources," he added. "Through this Georgetown Goes Green initiative, Georgetown Light residential customers may receive home energy audits, Energy Star® appliance rebates, electric vehicle incentives, weatherization incentives, heat pump and mini split rebates, and solar rebates as they 'go green.' This program encourages our customers to buy energy efficient materials and products, which in turn helps combat and reverse climate changes."

For information about the Georgetown Goes Green initiative, go to www.georgetownlight.com.



Through the Georgetown Goes Green initiative, Georgetown Light customers may be eligible to receive home energy audits, Energy Star® appliance rebates, electric vehicle incentives, weatherization incentives, heat pump and mini split rebates, and solar rebates. These exclusive rebates and incentives can help customers save money and natural resources.

Appliance Rebates:

The Energy Star® residential appliance rebate program includes the following rebates:

- \$25 – Smart Wi-Fi Thermostat
- \$25 – Programmable Thermostat (50% up to \$25)
- \$50 – Air Purifier
- \$50 – Dehumidifier
- \$50 – Clothes Washer
- \$50 – Refrigerator (proof of removal required)
- \$500 – Hybrid Water Heater (< 55 gallons)

To be eligible, residential customers must own the property linked to the account, have an electric account in good standing, and reside at the service address for at least six months. The appliance must be Energy Star-certified and must be installed at the address listed on the account. Only one rebate will be given, per account per calendar year. **Continued on back**

Location:

Georgetown Light Office
94 Searle Street
Georgetown, MA 01833
Tel: 978-352-5730
Fax: 978-352-5733

Customer Service hours:

Monday - Thursday
7:00 a.m. - 5:00 p.m.
info@georgetownlight.com

Emergency number:

978-352-5730

Payment Options:

Walk in payment option temporarily unavailable.

Payment online
www.invoicecloud.com/georgetownlight

Drop Box payment
Water Dept. parking lot -
W Main St at Moulton

Light Dept parking lot at
94 Searle Street

Holiday Closings:

April 19 - Patriots Day

May 31 - Memorial Day

If you have an emergency, call
Georgetown Light at (978) 352-5730.

Commissioners:

Nick Lawler, Chairman
Peter Dion
John Smolinsky

General Manager:

David Schofield



Home Energy Audits:

During this unprecedented time, Georgetown Light is offering virtual home energy assessments via smartphones and android platforms through its energy efficiency partner Energy New England (ENE). This temporarily replaces the traditional energy assessment performed by ENE energy advisors in the home.

During the virtual audit, trained and experienced Residential Energy Advisors capture the information about the home from the video feature on the smartphone or android phone to assess the home's energy efficiency to identify heating, lighting, and weatherization opportunities that can save money on utility bills.

After the energy assessment conducted by the home Energy Advisers, a detailed evaluation and summary report of energy usage based on the assessment will be completed and the findings reviewed for potential energy efficiency improvements and achievable energy savings. The assessment will evaluate a broad range of energy saving opportunities in the home, including appliances, windows and doors, insulation, heating/cooling, and lighting.

An energy assessment is required to participate in the Weatherization Incentive Program. Residential customers who want a virtual energy assessment can complete the online intake form on the ENE website ee.ene.org/energy-assessment, or they can sign up by calling 888-772-4242 or emailing solutions@ene.org.

Weatherization Incentives:

To receive a weatherization incentive rebate, a home energy assessment must be conducted by Energy New England (ENE) prior to any work being performed. Residents are eligible for an incentive rebate for air sealing and insulation including:

- Duct or heating system pipe
- Attic/basement/rim
- Duct sealing
- Other sealing measures

Eligible projects are those that are recommended by the Home Energy Assessment report from ENE. Incentive rebates of 50% of the cost of the completed work, up to \$500, will be awarded. Incentive rebates are capped at \$500 per customer account, per calendar year.

To receive an incentive rebate, residential customers must reside in and own the property on the account and the account must be active and in good standing.

Air Source Heat Pump & Ductless Mini-split Rebate Program:

Georgetown Light offers rebates on the purchase of qualifying ducted air source heat pumps and ductless mini-split heat pumps. Qualifying Ducted Air Source Heat Pumps must have a SEER of >19 and a HSPF of >10.5; and ductless mini-split heat pumps must have a SEER of >18, and a HSPF of 10.

The program offers a \$500 rebate on the purchase of a qualifying purchase of a ducted air source heat pump and a \$100 rebate of a ductless mini-split heat pump. Rebates are issued per outdoor unit(s), not per indoor units, and the maximum rebate is \$1000 for two systems.

To qualify, residential customers must reside in and own the property on the account for a minimum of six months and the account must be active and in good standing.

Georgetown Drives Electric:

As part of its Georgetown Drives Electric program, Georgetown Light offers incentives for EV charging and rebates for charging equipment, including a \$300 rebate to help offset the cost of installing a Wi-Fi capable Level 2 charging unit for higher speed charging, and the "Dollar a Gallon" off-peak EV charging incentive.

The EV charging rebate may be used to pay for a licensed electrician's services, electrical and/or the charging equipment. The rebate provided will be \$300 or the amount of documented, eligible charging system expenditures, whichever is less.

Under the "Dollar a Gallon" program, enrolled Georgetown Light customers who charge their EV between 10 pm and 12 pm (next day) on weekdays can earn either a credit of either \$5 (for Level 1 charging) or \$10 (for Level 2 charging) on your electric bill.

The Commonwealth of Massachusetts periodically offers a Massachusetts Offers Rebates for Electric Vehicles (MOR-EV) Program for electric vehicles. This program helps residents save money on the purchase or lease of a qualifying Battery electric (BEV) or plug-in hybrid electric (PHEV). Customers are advised to talk to their car dealer if any rebates are offered by the Federal or State governments.

Information:

Additional information about all Georgetown Goes Green programs, including documentation required and rebate instructions can be obtained on the website www.georgetownlight.com by clicking on the appropriate rebate or incentive program. The 2021 Georgetown Light programs began on January 1, 2021 and end on December 31, 2021. All completed applications and documentation must be postmarked by January 31, 2022. Rebates are subject to funding availability and can expire at any time.