

General Manager's Letter



As we start a new season, the night temperatures will start dropping a few degrees, the leaves will begin to fall, and our thoughts will turn to getting our homes and

businesses ready for the coming winter. While the winter winds and snowy weather are still a few months away, we're making the final preparations to ensure that your lights stay on, and your home keeps you warm. Our tree trimming and vegetation management program will continue throughout the fall to reduce the possibility of tree limbs and branches falling onto our overhead wires and taking them down, causing power outages.

Although we can never guarantee that an unexpected outage will not occur in any kind of weather conditions, we can guarantee that if an outage does occur, Georgetown Light crews will be on the scene to repair and restore power as soon as it is safe to do so. As a public power electric utility, our line crews work just for you, and unlike the large investor-owned utilities, Georgetown Light is based right here in Georgetown. That's just one of the many reasons why we celebrate Public Power Week every year.

Speaking of Public Power Week, we'll be celebrating again this year during the week of October 1-7. Plan to stop by our office on Thursday, October 5th, and stay tuned for more information in local newspapers and on our website. While you're online, make sure to read about why public power is so important, too!

We'll also be conducting an online customer survey in October which is designed to help us help you. Check our website www.georgetownlight.com for more information as the date gets closer.

Dave F. Schofield

Dave Schofield,
General Manager



Georgetown Goes Green EV Rebates and Incentives



If you're thinking about buying an electric vehicle (EV), or if you already own one, Georgetown Light has an EV rewards program that provides a \$10 per month credit on the EV owner's Georgetown Electric bill for Level 2 charging, or a \$5 per month credit for Level 1 charging in the home.

Customers must first enroll in the program and charge their EV between 10 p.m. and 12 p.m. (next day) to take advantage of this incentive rebate.

Customers who have not yet installed a Level 2 charger in their home may be eligible to receive a \$300 rebate on a newly installed home Smart (Wi-Fi Capable) Level 2 charger. For eligibility and restrictions about the Georgetown Goes Green rebate program, visit the website www.georgetownlight.com, call 978-352-5730, or email info@georgetownlight.com.

Customers can easily access the online rebate and incentive form on the Georgetown Light website: <https://www.georgetownma.gov/georgetown-municipal-light-department/webforms/ev-peak-charging>.

On the road charging....

Georgetown Light recently installed electric vehicle (EV) chargers in four locations in Georgetown: Georgetown Peabody Library, 2 Maple Street; Town Hall, 1 Library Street; American Legion Park, and the Park and Ride on E. Main Street.

The chargers are dual chargers which allow users to charge a battery electric vehicle (BEV) to 80% from empty in four to ten hours, and a plug-in hybrid (PHEV) in one to two hours. Both peak and off-peak rates are offered at each location.

Users must first download the Amp Up app to their phone to scan the QR code at each station. The app will interface with the EV charger.



Georgetown Light was one of the municipal departments that participated in the Georgetown Peabody Library's Vehicle Day. Scores of kids of all ages checked out the bucket trucks, police cars, fire trucks, and public works vehicles throughout the morning and picked up hard hats and other materials from Georgetown Light staff (from left to right) Jesse, Mary, TJ, Mike, Wayne, Joe, and the new dept. dog, Kenny.

Location:

Georgetown Light Office
94 Searle Street
Georgetown, MA 01833
Tel: 978-352-5730
Fax: 978-352-5733

Customer Service hours:

Monday - Thursday
7:00 a.m. - 5:00 p.m.
info@georgetownlight.com

Emergency number:

978-352-5730

Payment Options:

Walk in payment
94 Searle Street

Payment online
www.invoicecloud.com/georgetownlight

Drop Box payment
Water Dept. parking lot -
W Main St at Moulton

Light Dept parking lot at
94 Searle Street

Holiday Closings:

Monday, September 4 – Labor Day

Monday, October 9 – Indigenous
Peoples' Day

Thursday, November 23 – Thanksgiving

If you have an emergency, call
Georgetown Light at (978) 352-5730.

Commissioners:

Wayne Snow, Chairman
Peter Dion
John Smolinsky

General Manager:

David Schofield



Congratulations, Mary!



Business Manager Mary Snow recently received her Master of Business Administration (MBA) with a concentration in Business Management from Fitchburg State University. Mary received her Bachelor of Science in Business Management from Westfield State

University in 2008 and is a 2004 graduate from Georgetown High School. She has also completed Northeast Public Power's Public Utility Management Program.

Mary joined Georgetown Light in 2015 as a Business/Customer Service Coordinator and was promoted to Business Manager in 2020. Before joining the department, she worked as a Customer Service Coordinator and Referral Program Manager.

Congratulations, Mary!

Georgetown Light is Here for You 24/7/365

If you have a service-related emergency or if you want to report an outage or downed wire, Georgetown Light is available even when the business office is closed. All calls to the emergency number - 978-352-5730 – are answered after hours, 24 hours a day, seven days a week, 365 days a year.

If you have a question about your bill, or other nonemergency matter, please call during regular business hours: Monday - Thursday 7:00 a.m. - 5:00 p.m. or email us at info@georgetownlight.com. We'll be happy to help!

Fall Safety and Energy Tips

If you're clearing out your gutters this fall, make sure that your ladder doesn't come in contact with any overhead wires leading to or from your house. Look up before you move the ladder into place, or when you're carrying it through the yard.

Make sure that you're working as a team – and never alone – when you climb a ladder. The ladder can buckle or slip, so make sure you have someone hold it as you climb up or down.

Fire pits and outdoor fireplaces can be attractive, especially during the cold fall nights. But they can also be dangerous if you're not careful. In addition to keeping a safe distance from the open flame, make sure it's completely out when you head inside for the night. Keep a hose nearby at all times.

Use caution around space heaters. Always keep at least three to five feet of space between you and/or furniture when in use.

Change or check your smoke detector and carbon monoxide batteries every fall. A great way to remember is to do it when you turn your clocks back for Daylight Saving Time. Remember to test them monthly!



**TAKE OUR
SURVEY**

**Coming in
October**

