

## General Manager's Letter



Each year during the first full week of October, we celebrate our status as a locally-owned and controlled electric utility with

more than 2,000 other municipal utilities throughout the country. As a public power utility, Georgetown Light is able to offer programs and opportunities not available to customers of privately-owned utilities.

Although these benefits are available year-round, we use this week, Public Power Week, to remind our ratepayers of the things that make us unique and special. Things like ownership in the utility as a ratepayer, local control through our elected Board of Light Commission, low rates, reliable service with a focus on overall system reliability, quick restoration of power after an outage, and having an aggressive tree maintenance program in place.

As a municipal utility, our job is to provide power to Georgetown at reasonable rates that benefit all ratepayers. We can do this because, unlike private utilities, we don't have shareholders. We can charge not-for-profit rates and keep the proceeds right here in Georgetown. Our ratepayers know they can count on us to be there when they need us because excellent customer service is one of our top priorities.

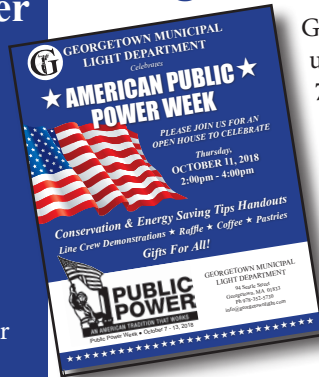
We'll be celebrating these benefits on October 11th with an Open House at our 94 Searle Street office from 2 to 4 p.m. Come by and learn more about your locally-owned and operated electric utility!

*Dave F. Schofield*

Dave Schofield,  
General Manager



## Georgetown Light to Celebrate Public Power Week



Georgetown Light will join more than 2,000 other locally-owned utilities celebrating Public Power Week during the week of October 7th through October 14th. As part of the Public Power Week celebration, Georgetown Light will host an Open House for the public on Thursday, October 11th from 2 to 4 p.m.

Sponsored by the American Public Power Association (APPA), Public Power Week celebrates the benefits of hometown, community-owned electric utilities like Georgetown Light. This year marks the 32nd annual Public Power Week celebration.

The public is invited to attend to learn more about Georgetown Light and its programs and services, as well as how to save energy.

For information about Georgetown Light or the open house on October 11th, visit the website at [www.georgetownlight.com](http://www.georgetownlight.com), or call 978-352-5730.

## Georgetown Light Receives National Recognition

Georgetown Light recently received national commendations from the American Public Power Association (APPA) for its support in electric power restoration efforts in several cities and towns in Florida and the US Virgin Islands after Hurricanes Irma and Maria.

The Mutual Aid Commendation was established in 2018 to recognize public power utilities that have answered the call for assistance and aided another community in restoring power to its customers. Georgetown Light received its commendations for helping to restore power in New Smyrna Beach, Florida; Lakeland, Florida; Bartow, Florida; and to customers of the US Virgin Islands' Water and Power Authority.

Georgetown Light participates in APPA's Mutual Aid Network, which coordinates with utilities and authorities during widespread power outages. Georgetown was among the nine area communities that sent 21 lineworkers and equipment in the local effort organized through Northeast Public Power Association (NEPPA). General Manager Dave Schofield also participated in the mutual aid efforts in the US Virgin Islands and served as the North Shore mutual aid coordinator after Hurricane Irma and Hurricane Maria.

## General Manager Schofield Receives NEPPA Service Award



*Georgetown Light General Manager Dave Schofield (second from right) was recently honored by the Northeast Public Power Association as the recipient of the NEPPA Service Award. A member of NEPPA's Education Development committee General Manager Schofield has been a driving force in the effort to redevelop and refresh*

*NEPPA's educational programs. According to NEPPA, his ability to consider different educational methods and dedication has been invaluable in helping the organization provide the best possible programming to its members.*

*Presenting him with the award are (from left to right) NEPPA President James Bakas, First Vice President Jeff Cady, and NEPPA Executive Director Bonnie Biocchi.*

### Location:

Georgetown Light Office  
94 Searle Street  
Georgetown, MA 01833  
Tel: 978-352-5730  
Fax: 978-352-5733

### Customer Service hours:

Monday - Thursday  
7:00 a.m. - 5:00 p.m.  
info@georgetownlight.com

### Emergency number:

978-352-5730

### Payment Options:

Walk in payment  
94 Searle Street

Payment online  
www.invoicecloud.com/georgetownlight

Drop Box payment  
Water Dept. parking lot -  
W Main St at Moulton  
Light Dept parking lot at  
94 Searle Street

### Holiday Closings:

Monday, October 8 – Columbus Day  
Monday, November 12 – Veterans' Day observance  
Thursday, November 22 – Thanksgiving  
Tuesday, December 25th – Christmas  
If you have an emergency, call  
Georgetown Light at (978) 352-5730.

### Commissioners:

Peter Dion, Chairman  
Nick Lawler  
John Smolinsky

### General Manager:

David Schofield



## Georgetown Light and Georgetown Water Conduct a Survey for a Proposed Merger

Georgetown Light recently conducted a survey to investigate customer response to a proposed merger with the Georgetown Water Department. The goal of the merger is to streamline operations to enhance services.

According to Georgetown Light General Manager Dave Schofield, 400 customers were randomly selected to participate in the telephone/digital survey administered by GreatBlue Research. Customers were contacted by telephone and were given the opportunity to participate in the survey and provide their response via telephone or online on Georgetown Light's website at [www.georgetownlight.com](http://www.georgetownlight.com)

"A big thank-you to all who were contacted and participated in the survey," General Manager Dave Schofield said. "Response to the survey was tremendous; we began in mid-September, and within a week we reached our required 400 responses. We look forward to seeing the results of this important survey."

Results of the survey will be released as soon as they are tabulated. Georgetown Light and Water Department customers can also view the survey and add their comments online on the website, [www.georgetownlight.com](http://www.georgetownlight.com). Additional information can be obtained by contacting 978-352-5730.

## Preventative Maintenance is a High Priority

Georgetown Light crews maintain an aggressive preventative maintenance program throughout the year to ensure the delivery of safe, efficient and uninterrupted electric service to customers. Tree trimming crews work throughout the Town to make sure tree branches and limbs do not rest on or near its lines.

This is especially important as we approach winter, which often brings high winds and heavy snow that weighs down the tree limbs and branches and could potentially cause them to break and bring down power lines.

## Vehicle Day



*Emily and Charlotte Hinchliff  
received hard hats at Vehicle Day  
from Lineworkers (left to right):  
TJ Middleton and Jesse Cote*

## Congratulations to our Rodeo Winners



*Rodeo (Left to Right): Mike Correale,  
TJ Middleton and Chad Cunningham*

Congratulations to Georgetown Light lineworkers Mike Correale, TJ Middleton and Chad Cunningham for their winning efforts at the 11th Annual NEPPA Lineworkers Rodeo in mid-September. The lineworkers won first place in the Hurtman Rescue event.

The Lineworker Rodeo's primary purpose is to promote safe work practices, and time is only used as a tie-breaker in any given event. The rodeo is designed to enhance skills and job knowledge, foster strong working relationships, encourage teamwork, and provide a better understanding of utility work.

The Lineworkers Rodeo features three-person teams competing in six different events: Cutout Changeout, Rope Toss w/Guy Wire Installation, Speed Climb, and Transformer Changeout.