

Computer Virus Scam

The Georgetown Police Department is advising residents of a computer virus scam that is being initiated by a phone call to their home.

Residents have been receiving phone calls from a computer company advising them that their personal computer is sending messages to them saying that your computer is infected with a virus.

The caller will say they can assist you with removing the virus and then direct you to go to a website to download a program that will allow them remote access to your computer. By doing this, they will be able to remove the virus and place their anti-virus software program on to your computer.

The company may identify themselves as Global PC Support, and that they are associated with Microsoft. One of the phone numbers they are using to make the phone calls with is 212-456-7890 which may show up on you caller ID display. It appears that this phone number is being “Spoofed” from outside of the U.S.

A return call to this phone number gave us a recorded message saying that we had reached an unassigned number at ABC.

This phone call is a scam! Your computer’s anti-virus software should advise you if you have a problem. Do not allow anyone to talk you into downloading software that will allow them remote access to your computer. By doing so you are allowing strangers to have access to all of your personal and financial information that you have stored on your computer, and could actually allow them the opportunity to place a virus on your computer.

If you receive a phone call like this, please hang up immediately. Do not let these people make you believe that there is a problem with your computer so that they can gain access to it. If you believe that you do have a computer virus, please consult with a local reputable company that can repair your computer for you.

If you would like further information on this or other scams you that you may be receiving, please call us at 978-352-5700.