

General Manager's Letter



It has been a busy start to the Summer at Georgetown Light. We said goodbye to spring and

the school year with our annual safety program at the Penn Brook School, a program that focuses on keeping kids safe around electricity, especially while playing outdoors.

We also said goodbye to longtime Commissioner Scott Edwards, who decided not to seek re-election to the position he held for more than 20 years. While we were sad to see him go, we are excited to welcome our newest Commissioner Mark Anderson. Mark knows the public power industry very well and we know he will be a great asset to the Board and to Georgetown.

Georgetown Light is certainly proud of its staff and all that they do for the customers. In this newsletter, you'll read about two of our employees who were recognized for their professionalism and skillset. They are just two more examples of the high quality and talented staff we have here at Georgetown Light.

Best wishes for a safe and happy Summer!

Dave Schofield, General Manager

Welcome Commissioner Anderson!



Welcoming Commissioner Anderson is (from left) Commissioner Pete Dion, General Manager Dave Schofield, and Board Chairman and Commissioner John Smolinsky.

Georgetown voters recently elected Mark Anderson (second from right) to serve on the Georgetown Municipal Light Department Board of Light Commissioners, succeeding former Commissioner Scott Edwards. Commissioner Anderson is very familiar with the public power utility industry as a Lineworker with the Rowley Municipal Lighting Plant. He also serves his community as a part-time member of the Georgetown Police Department.

Congratulations Karen!



Office Manager Karen Marchand displays the 2016 Carol Tracey Customer Service Award with General Manager Dave Schofield.

Georgetown Light Office Manager Karen Marchand recently received the Carol A. Tracey Customer Service Award from the New England Public Power Association (NEPPA). The award is presented by NEPPA to an employee of a NEPPA-member utility who delivers outstanding service to their customers, either through sustained, exceptional performance in serving their customers, or the development of new and/or innovative programs to meet customer needs.

In his letter nominating Karen for the award, Georgetown Light General Manager Dave Schofield said: "Karen Marchand is the Office Manager for Georgetown Municipal Light Department. She has worked at the plant for 14 years. Karen is an example to be followed for all that work with our customers. She is positive and smart

and has the stunning ability to calm and pacify in some of the most difficult situations. Karen is so technically proficient that she performs many functions for our plant that are outsourced at other municipal light departments. She is known, personally, to many of our rate payers who come into the office to pay their bill in person just to spend a couple minutes with Karen to catch up and have a few laughs. Karen often arrives early and leaves late always putting the department and its ratepayers first.

For these and many other reasons, I am pleased to nominate Karen Marchand for the 2016 'Carol Tracey Award' for customer service."

Congratulations, Karen, for this well-deserved recognition!

Location

Georgetown Light Office
94 Searle Street
Georgetown, MA 01833
Tel: 978-352-5730
Fax: 978-352-5733

Customer Service hours

Monday - Thursday
7:00 a.m. - 5:00 p.m.
info@georgetownlight.com

Emergency number

978-352-5730

Payment Options

Walk in payment
94 Searle Street

Payment online
www.invoicecloud.com/georgetownlight

Drop Box payment
Water Dept. parking lot -
corner of West St. and Moulton St.
Light Dept parking lot at
94 Searle Street

Holiday Closings

Labor Day - Monday, September 5th
Columbus Day - Monday, October 10th
If you have an emergency, call
Georgetown Light at (978) 352-5730.

Commissioners

John Smolinsky, Chairman
Peter Dion
Mark Anderson

General Manager

David Schofield



School Safety Program



Georgetown Municipal Light Department recently conducted a safety program at the Penn Brook School to teach children how to stay safe around electricity. Safety consultant Ray Gouley, presented the program to the kindergarten classes with the help of Georgetown Light Lineworkers TJ Middleton (left) and Chad Cunningham (right).

Jesse Cote - 1st Class Lineman



Georgetown Municipal Light Department General Manager Dave Schofield, right, congratulates Jesse Cote, left, for successfully completing the rigorous requirements to become a 1st Class Lineworker. Jesse joined Georgetown Light in 2011 as a Lineworker Apprentice and has completed the necessary field training and coursework to become a 1st Class Lineworker, excelling in all areas, including written tests.

Since joining Georgetown Light, Jesse has participated in the Northeast Public Power Association Lineworker Apprentice School's annual Skills Assessment Rodeo, capturing several honors, including being the overall top performer in both 2013 and 2014.



years, left office when his term expired in April. Several local and state officials were at the gathering to wish him well, including (from left) Georgetown Selectman Gary Fowler, State Representative Lenny Mirra, and Richard Curran, who presented a proclamation from the State Senate on behalf of Senator Bruce Tarr.

Good Luck Scott

Longtime Georgetown Municipal Light Department Commissioner Scott Edwards, (second from left), was the guest of honor at a reception at the department's Searle Street facility. The former Commissioner, who did not run for re-election to the seat he has held on the Board of Light Commissioners for more than 20

Arts and Architecture, September 17th



Artist studios and shopkeepers will celebrate the creative spirit of Georgetown throughout downtown on September 17th during Art & Architecture. The day will include demonstrations, artwork displays, live music and children's' activities from 10 a.m to 4 p.m.

Take a guided one-hour walking tour to learn about the unique entrepreneurs of the past and

historic architecture downtown. Tours at 11 a.m., 1 p.m. and 3 p.m.; met in front of Scala's Art Center.

Information and map of activities start at Scala's Art Center 28 West Main Street. Hope to see you there!

presented by Georgetown Cultural Council and sponsors: Massachusetts Cultural Council and Trails & Sails, Essex National Heritage Area.