## 2016 Georgetown Light ENERGY STAR® Appliance Rebate Program



The 2016 Georgetown Light ENERGY STAR® Appliance Rebate Program for residential customers is well-underway, with a number of customers already taking advantage of the opportunity to save money and energy.

The 2016 ENERGY STAR® Appliance

Program includes the following rebates and appliances:

•	WASHER:	\$50.00
•	REFRIGERATOR:	\$50.00
•	DISHWASHER:	\$50.00
•	PROGRAMMABLE THERMOSTAT:	\$25.00
•	WINDOW A/C WITH EER OF 10+:	\$25.00

To be eligible to receive a rebate, residential customers must purchase a qualified ENERGY STAR® appliance and complete the application which can be obtained from the Georgetown Light office at 98 Searle Street in Georgetown. Applications must be received within 60 days of purchase. Customers may receive one rebate in each category per calendar year. All appliances must be purchased in the Georgetown Light account holder's name.

Completed applications must include a copy of the dated sales receipt, a copy of the Energy Guide Label or other documentation to indicate ENERGY STAR\* compliance, the name of the store, and appliance brand name and model number.

Applications and documentation must be submitted directly to Georgetown Light where the paperwork will be verified and processed. Please allow three (3) to five (5) weeks for processing. All appliances must be installed at the account location and Georgetown Light reserves the right to verify installation.

For additional information, call Georgetown Light at 978-352-5730.

## Be safe.... Dig Safe

Georgetown residents are reminded that they should call Dig Safe at 8-1-1 before doing any digging this spring.

Massachusetts law requires that anyone who digs must notify utility companies before starting any work through Dig Safe, a communications network that assists excavators, contractors and property owners by notifying the appropriate utility before any digging begins. State law also requires that the area of excavation must be pre-marked using white stakes, paint or flags before notifying Dig Safe.

Callers should expect to provide information about the contractor, the work to be done, the location and the scope of the project. Dig Safe assigns a permit number as a confirmation. The

confirmation. The utilities then visit the site and identify and mark the location of their underground facilities.

Member utilities use paint, stakes or flags to identify the location of their underground lines. Color codes are used to identify the type of utility:

Red - electric

**Yellow** – gas, oil, steam

**Orange** – communications

Blue - potable water

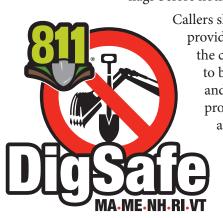
Purple - reclaimed water

**Green** – sewer/drainage

Pink - survey marks

White – proposed excavation

Dig Safe is funded entirely by member utilities like Georgetown Light to promote public safety, protect utility services, and safeguard against property and environmental damages. Massachusetts state law requires advance notice of at least 72 business hours (3 days), excluding weekends and holidays.



#### Location:

Georgetown Light Office 94 Searle Street Georgetown, MA 01833 Tel: 978-352-5730

Fax: 978-352-5733

#### **Customer Service hours:**

Monday - Thursday 7:00 a.m. - 5:00 p.m. info@georgetownlight.com

#### Emergency number:

978-352-5730

#### **Payment Options**

Walk in payment 94 Searle Street

Payment online www.invoicecloud.com/georgetownlight

Drop Box payment Water Dept. parking lot corner of West St. and Moulton St. Light Dept parking lot at 94 Searle Street

### **Holiday Closings**

Memorial Day - Monday, May 30 Independence Day - Monday, July 4 If you have an emergency, call Georgetown Light at (978) 352-5730.

#### **Commissioners**

John Smolinsky, Chairman Peter Dion Scott Edwards

### **General Manager**

David Schofield



### Mary Snow joins Georgetown Light



Mary Snow of Georgetown has joined Georgetown Light's Business Office as a Business/Customer Service Coordinator. Mary will be responsible for all aspects of customer service.

Before joining the department, Mary was associated with The Advocator Group of Wakefield as a Client Referral Program Manager & Advocate, and with ISO Crowe Paradis of North Reading as a Senior Account Services Specialist where she was the recipient of the CEO Award presented to an individual who encompasses the company's core values and entrepreneurial drive.

She received her Bachelor of Science in Business Management from Westfield State University in 2008. She is a 2004 graduate of Georgetown High School.

Welcome Mary!

# **Keep safe around pad mount transformers!**



We've all seen pad-mounted transformers, the steel cabinets mounted on a concrete pad on streets that have underground electric service to homes and office buildings. A single transformer may serve one large building, or many homes.

If you have one near your home or business, please remember it serves a purpose. Please DO NOT plant shrubs and bushes, or erect fences near the transformers as they may obstruct the

transformer and make it difficult for Georgetown Light crews to get at the equipment for maintenance or in an emergency.

Each pad mount transformer has a warning label which lists important information. Please review the information and keep safe around pad mount transformers!

### **Spring energy tips**

- Make sure all the fans in your home are working properly. As part of your spring cleaning, make sure all fans are dust-free.
- If you have a bathroom fan, consider installing a timer switch.
- Make sure you change the direction of airflow on your ceiling fan. The fan should push warm air toward the floor in the winter. Switch the direction and draw air upward in the summer, cooling the room and ensuring constant airflow



- Insulated, thermal-backed window drapes will help keep your home cool in summer and warm in winter.
- Before buying an air conditioning unit or system, find out its energy efficiency ratio (EER). You can calculate the EER by dividing the unit's cooling capacity (BTU's/hour) by its energy requirement (watts). An EER of 10 or more is very good, and 6 or 7 is fair. Remember to buy the smallest capacity unit or system that will meet your needs.

# Preventative maintenance is among our most important priorities

Georgetown Light crews maintain an aggressive preventative maintenance program throughout the year to ensure the delivery of safe, efficient and uninterrupted electric service to customers. Tree trimming crews will be working throughout the Town to make sure tree branches and limbs do not rest on or near its lines.